

# Access and control: providing health care to an individual

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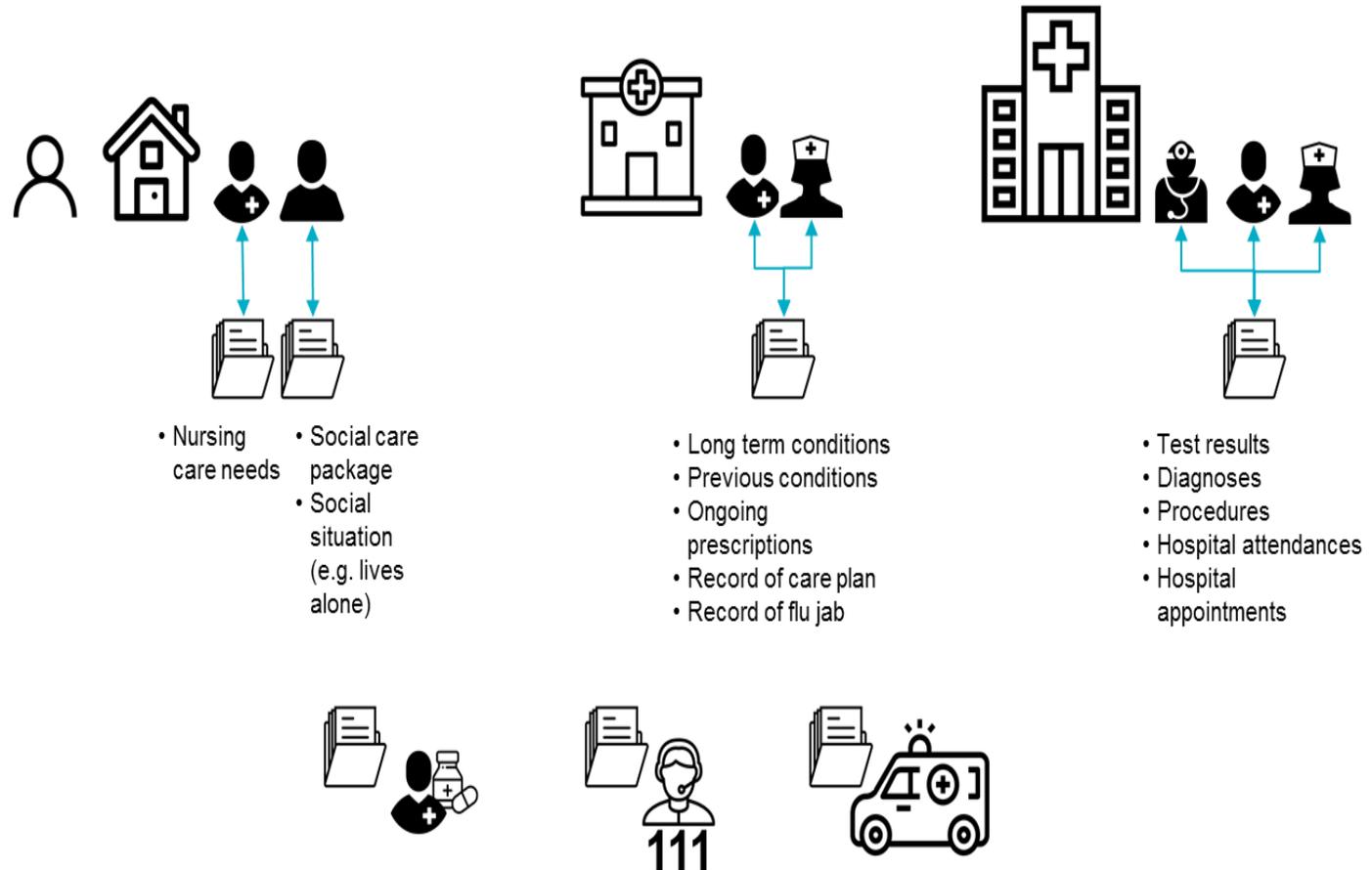
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# Access and control

## Information is fragmented

- Information about your health and care is fragmented – **there is no such thing as a single health and care record.**
- This means that when a person receives care it is very often the case that their **care team cannot see all the information they need to.**
- This can result in uncoordinated care, and potentially unsafe care.



# Access and control

We think things could be better

News › London

## Death of nine-year-old north London chess prodigy after asthma attack was preventable, inquest finds

PATRICK GRAFTON-GREEN | Thursday 16 March 2017 18:46 | [1 comment](#)

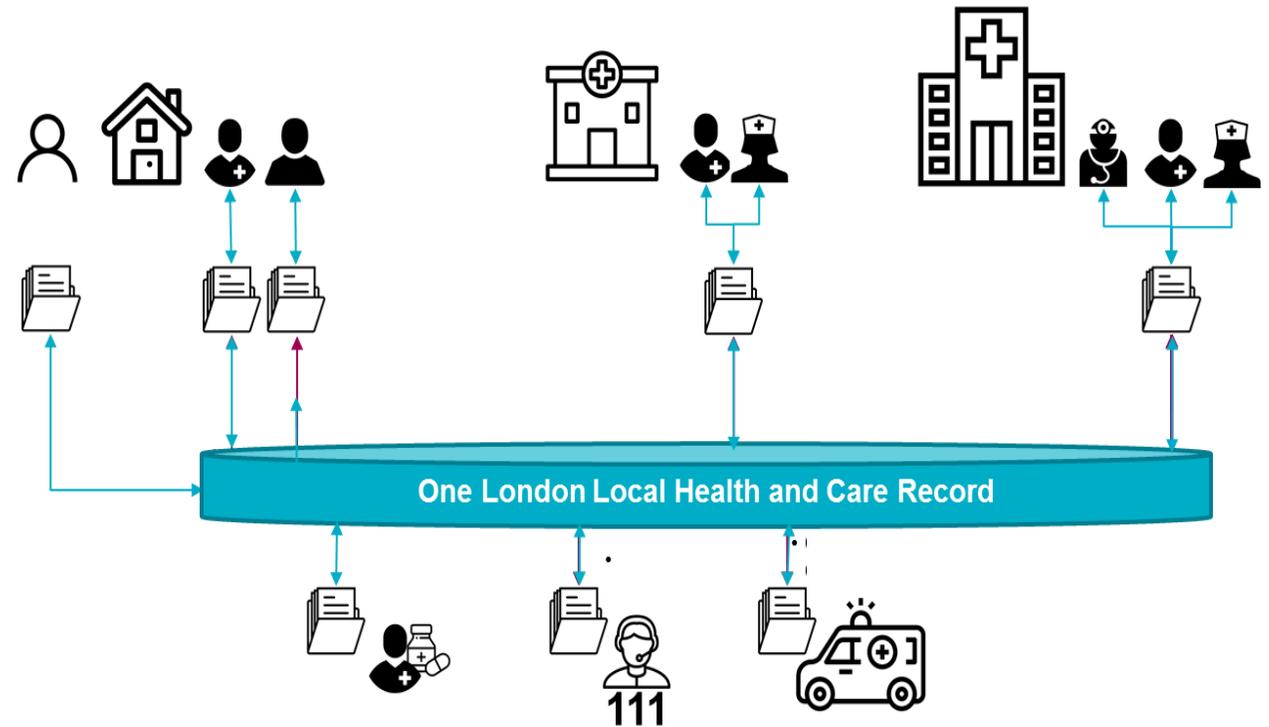
A nine-year-old chess prodigy died from chronic asthma after 11 opportunities to treat him were missed, an inquest heard.



# Access and control

Data rich, information poor

- We want to **join up the fragments of health and care information** so care teams can see the whole picture, not just a part of it.
- But just **viewing the information isn't enough, we need to be able to analyse it too.**
- This means that we can learn from the data and **make better decisions about your care** (e.g. in the treatment of sepsis).



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## Who makes up a care team?

- The delivery of safe and quality care involves **teams of people** operating within an organisation (e.g. a GP practice) or across organisations (e.g. across the ambulance service and the hospital).
- **Some staff in those teams may not be clinically trained** (e.g. administrative staff responsible for booking appointments or coordinating information for doctors).
- Non-clinical staff are just as **essential to the delivery of safe and quality care.**



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## Who should see what?

- **Staff in those teams need to know about you** to deliver effective care.
- But **people should only see what is relevant** to the task they need to do.
- Joining-up health and care information **does not mean letting everyone see everything.**
- We need your help to determine **who should see what**, and what considerations should inform this.

