

Universal Care Plan for London 2023 Highlights



Over
24,000
Universal Care Plans created in 2023
Over **86,000** care plans created in total



Pilot programme launched where first people can see their care plans in the **NHS App**



UCP template enhanced to also support patients with dementia and sickle cell disease

“**London’s UCP** allows people, and their families, to feel assured that **a person’s wishes will always be considered** if they are in an emergency or unable to communicate.”
Paramedic



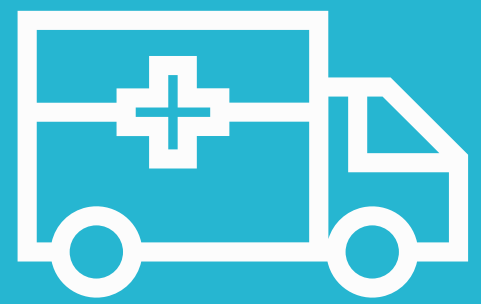
Established UCP **People with Lived Experience Group** who are working closely with UCP Team



Finalist in HSJ Awards 2023 ‘Driving Efficiency Through Technology’ category



New Business Intelligence Dashboards launched to demonstrate positive impact of **UCP**



Over
60,000
Universal Care Plan views by **Urgent Care Services**