

OneLondon's 7th Anniversary

05/25

Introduction

This month marks OneLondon's 7th anniversary. That is seven years working together to join up health and care across the Capital to help ensure Londoners receive the best possible care.

We think that is something worth celebrating and are looking back at some of our joint successes over the last seven years.

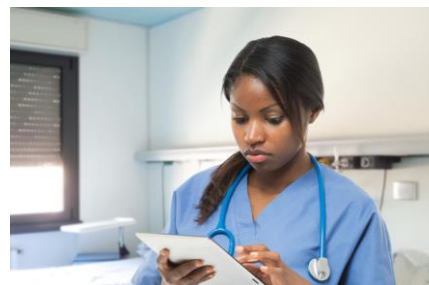
From our engagement work with Londoners to establishing and developing our digital tools to support frontline staff provide safe, effective and joined-up care we really have achieved so much together.

You can read about some of our biggest achievements in this special 7th Anniversary Highlights Report.

Thank you to everyone involved in this important work that is helping to make such a positive difference to health and care across the Capital.

We look forward to continuing to work with you to build on this over the next seven years!

**Joss Palmer, OneLondon
Programme Director**





This month marks OneLondon's 7th anniversary.

That is seven years of working together across the Capital to join up information to improve health and care in London.

We think that offers a great opportunity to look back at seven highlights from the last seven years.



1

In 2020 we introduced the **London Care Record** which is a single and secure view of a person's health and care information. It helps ensure frontline staff have the information they need about a person when they need it.

Each month it is used well over two million times by over 100,000 different staff helping them to provide quicker, safer and more joined up care.

[Find out more](#)

Public involvement has always been at the heart of our work and in 2020 we held a **Citizen's Summit**, the world's largest public deliberation on the use of health and care data.

We have continued to ensure Londoners are centre stage of our work through our Citizens' Advisory Group and other initiatives such as through the UCP's People with Lived Experience Group.

Thank you to everyone who has offered their time to help us join up health and care information in a safe and secure way to transform London's health and care services.

[Find out more](#)

2





3

In summer 2022 the **Universal Care Plan** for London was launched – with an initial focus on end-of-life plans.

It is an NHS service that enables every Londoner to have their care and support wishes digitally shared with healthcare professionals across the Capital. This helps to ensure wishes and care preferences are respected.

Currently over 74,000 Londoners have a UCP and plans are viewed around 30,000 times a month by frontline staff.

The UCP has been extended to also support Londoners with sickle cell disease and other long term conditions such as frailty and dementia.

[Find out more](#)



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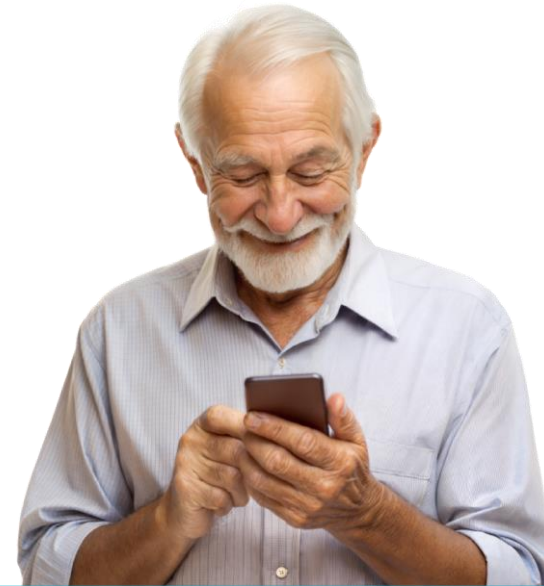


In autumn 2022 London was awarded NHS England funding to support the development of a Sub-National Secure Data Environment.

We expect the **London Secure Data Environment** to be operational later this year. It will be a world leading resource for health and care improvement and will help to:

- Develop more effective ways to identify, support and treat those at risk of ill health.
- Provide information to effectively plan future services.
- Ensure more Londoners benefit from the latest cutting-edge research.





5

In November 2023 we published an Independent Economic Evaluation of the **London Care Record** from Queen's University Belfast.

This showed that, based on usage of London Care Record up to March 2023, the value of time saved each month was estimated to be up to £2.1 million.

Queen's is currently updating this evaluation based on the latest data. Due to the significant increase in use of the London Care Record we expect these estimated monthly savings to be much higher. Watch this space!

[Find out more](#)

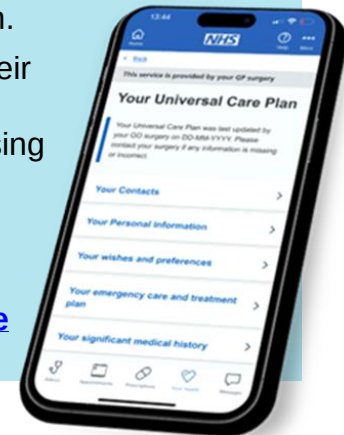
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Since January 2024 Londoners could view their **Universal Care Plan** via the NHS App or login, giving them reassurance that their care preferences are communicated correctly to those health and care professionals looking after them.

To further increase involvement of patients in their care planning, work is also underway to enable Londoners to create and edit their care plans using the NHS App.

We expect this function to be available later in the year.

[Find out more](#)



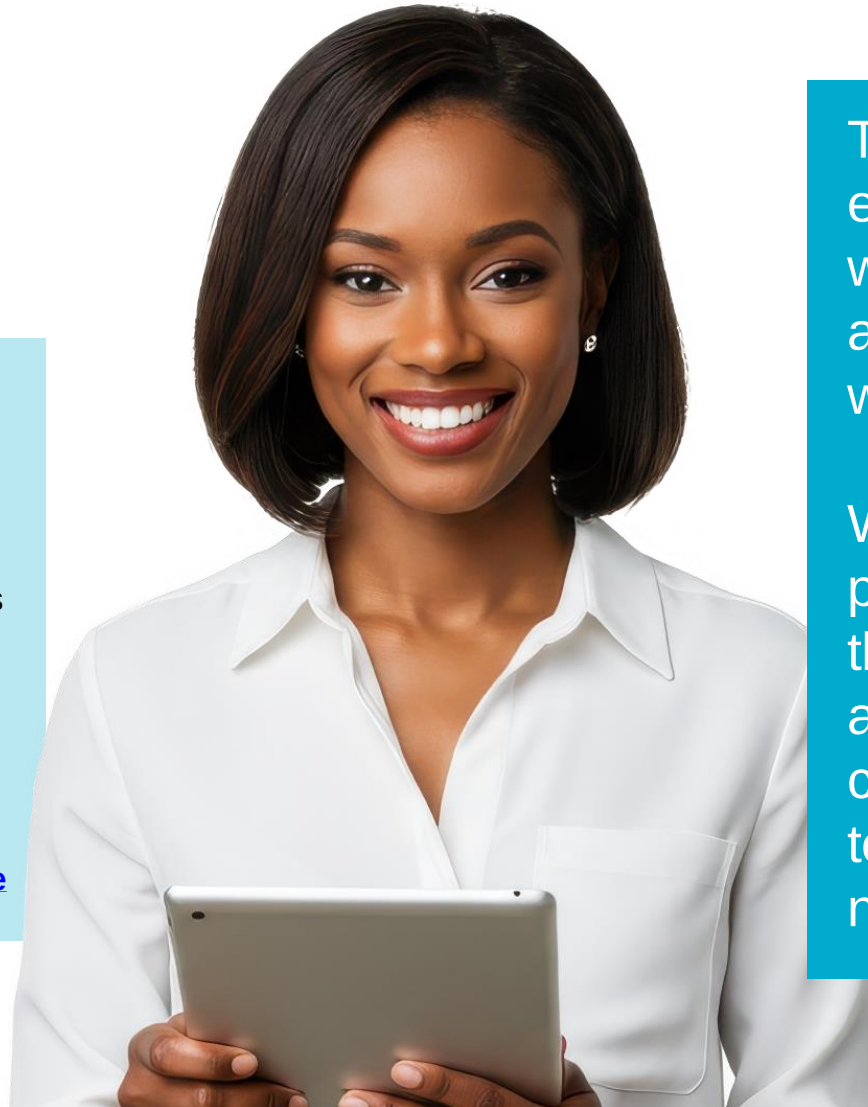


In May 2024 we launched the **OneLondon eMHA programme** to support safer, quicker and more joined-up care for people detained under the Mental Health Act.

The new eMHA by Thalamos system has now been launched in five mental health Trusts. Staff are starting to report how the new system is easy to use, helps reduce errors and will be able to support faster and more joined-up care for patients.

[Find out more](#)

eMHA by
 **Thalamos**



Thank you to everyone involved with OneLondon and this important work.

We have exciting plans to build on these achievements and look forward to continuing our work together over the next seven years!